

# ULP Troubleshooting



## Not Configuring

## Incorrect Wind Reading

Nothing appears when unit is connected via USB to computer

Wind Speed and Direction don't seem correct

Are you using the correct USB Converter Cable?

Do you have all the wires connected correctly to the USB converter?

Did you connect the brown wire?

Is there any object around the unit within 2 meters?

RS485/Modbus and UART/I2C need different USB Converter Cables.

No

Yes

No

Yes

Please see [our website](#) and the Specifications Tab.

Wait to connect the brown wire until prompted to by the app after having started configuring process.

Update Firmware

Remove objects, then retest.

If still not reading correctly, send us a photo or screenshot of wind data to [aftersales@calypsoinstruments.com](mailto:aftersales@calypsoinstruments.com)